

Project Manager

Description

Drive service business development, i.e. evaluate and develop new ideas and business concepts. Service and customer lifecycle management Work with different teams and other internal stakeholders to develop and improve business and customer satisfaction.

Description of the assignment

You will develop and contribute to Service portfolio management and evaluation of service concepts from customer and business perspective. The role is expected to have a holistic and end-to-end perspective, while being the pragmatic driver of initiatives at the same time. Contribute in the packaging of services into total offerings to customers on multiple markets within the area of Service Engineering. Contribute to the improvement and development of a structured approach to service business development with regards to processes, methodology and tools such as customer journey map, value proposition canvas, etc. in order to facilitate informed decisions.

At TechROi Group, we offer flexible solutions as we have broad expertise in several different industries and professional areas. We deliver services within:

- *Technical consultation and construction*
- *Development and manufacturing of prototypes*
- *IT consulting and competence development*

Our strength is that each business area has a clean business. Together we are a strong team, focusing on overall solutions, quality and customer satisfaction.

Personal skills

We are looking for an individual with at least three years of experience from developing service offerings to target different brands and customer segments as well as solid experience from project management with focus on user and customer experience and service business development. The person should have excellent commercial and technical understanding and preferably be with an automotive background. Experience from working within global organizations and with different cultures is expected. Good understanding of process and method development is needed. The person has a master's degree, preferable within IT, computer science or UX design. Excellent presentation and language skills in English are mandatory, fluent in Swedish, English and/or Chinese is a merit.

Personal Attributes

We believe that the person for this assignment is a target oriented individual, challenge minded with a willingness to contribute to build a strong and efficient team. The individual has excellent interpersonal and leadership skills and a strong sense of ownership. In order to be successful in the assignment he or she is customer oriented with a passion for building customer value.

Anställningsform: **Tillsvidare**
Anställningens omfattning: **100%**
Tillträde: **Enligt överenskommelse**
Ort: **Göteborg**
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Sista ansökningsdatum: **2018-12-31**